



ORDERING

All orders can be made through your Sales Representative; online at www.mommagoose.ca (click on “Retailer’s Login” link to access the portal); or directly through MGPL (email to info@mommagoose.ca). Payments can be made by check, money order, Visa/Mastercard/American Express or through PayPal to info@mommagoose.ca. All payments are to be made in U.S. currency for orders within the USA, and in Canadian currency for orders within Canada.

SHIPPING

We ship via USPS (USA only) or Fedex, and offer free *Ground* shipping with orders of \$300+. If you require faster shipping, please request overnight shipping (we can provide a quote on actual cost to you directly based on your location). Please expect the turnaround time for an order from the time it is received, until the time it is shipped, will be 1-2 business days.

Insurance is mandatory on all shipments, at the cost of \$5.

PRICING

All retailers agree to abide by the Minimum Advertised Prices (MAP), which is 90% of the MSRP. Resellers may not list or sell Momma Goose products lower than MAP. MAP must be honored to avoid price dumping and to avoid high variety of prices for the same items. Momma Goose products are of high quality, and the price must reflect this. MGPL will keep resellers aware of any pricing changes Any retailer that fails to comply with MAP pricing is subject to account suspension or termination.

INDIVIDUAL SALE PROMOTIONS

Resellers may offer promotions of a 10% discount (or offer purchase with a free gift valued at 10% of the listing price). The sale timeframe is limited to one week, and can be offered a maximum of four times per year.

MARKETING

All photos to be used in conjunction with MGPL in connection with the marketing of the product shall be approved prior to use. It is preferred that you use the same images as found on www.mommagoose.ca. You are welcome to use any and all images and logos from www.mommagoose.ca for use in promoting MGPL products. Information brochures are available to Retailers per request, and can be added to any order.

GIVEAWAYS

MGPL will contribute 1 item with a minimum \$400 purchase for in-store or online promotions/store grand openings, etc. Maximum 2 items per calendar year. Cannot be

combined with any other sale offers. Please contact your local Sales Rep to inquire to request a promotional item.

BRIXY

We offer our Brixy accounts a 5% discount on all orders over \$300. *Cannot be combined with any other promotion.

RETURN POLICY

Returns and exchanges can be arranged within 30 days of order date.

Retailers are responsible for shipping fees to exchange any items. **Defective items are an exception to the 30 day exchange timeframe.** In the event you receive a defective or broken item, please send a detailed description to MGPL. These circumstances will be handled on an individual basis, but generally it will be required that the defective item be returned to MGPL:

(USA ONLY):

Momma Goose Products
132 Justin Way
Redding, CA 96003

The item(s) must be packaged properly for protection in a padded or bubble envelope, and for defective/broken items, MGPL will provide a **prepaid return authorization (RA)** for the return. If you choose not to use the RA and return the item by a shipping method of your choosing, MGPL will credit the cost of the item in addition to a \$2 shipping cost upon receipt, and will appear as a credit to your account which can be applied to future orders.

Examples of defectives: Necklace or bracelet where the clasp has separated from the unit (prior to purchase & being worn); Beads broken during shipping.

For **CANADA**, please return the item(s) to:

Momma Goose Products Ltd.
20685 91A Ave
Langley BC V1M 2X2

MGPL will credit the \$1.80+ tax for Canada Post letter mail shipping, or can include a prepaid return envelope with the retailers' next order.

LIMITED LIFETIME WARRANTY

MGPL will provide a Limited Lifetime Warranty period for the all Amber Goose™ and RiNGLEY™ products. The warranty covers all manufacturers' defects, such as broken string, broken clasp, broken wood ring (RiNGLEY) etc. The warranty does not apply to items that have been misused, chewed (excluding RiNGLEY) or crushed. To receive credit for a necklace returned to your store under warranty, please contact your sales rep, or MGPL directly to receive a prepaid return shipping label for return of the broken product.